

QUALITY POLICY

<u>Scope</u>

EnergiBridge Trading LLC is committed to providing high-quality oilfield equipment and trading services. This Quality Policy outlines our dedication to meeting customer requirements, complying with applicable standards and regulations, and continuously improving our processes and performance.

Quality Policy Statement

At EnergiBridge Trading LLC, we are committed to delivering exceptional quality in our products and services to meet and exceed the expectations of our customers in the oilfield, Marine and Engineering industry. We are dedicated to:

Customer Satisfaction

- 1. Understanding and meeting our customers' requirements and expectations.
- 2. Providing reliable and high-quality oilfield equipment that adds value to our customers' operations.
- 3. Soliciting and acting upon customer feedback to enhance customer satisfaction continually.

Compliance

- 1. Adhering to all applicable statutory and regulatory requirements in the oilfield equipment trading sector.
- 2. Ensuring our products and services comply with relevant industry standards and specifications.

Continuous Improvement

- 1. Promoting a culture of continuous improvement throughout our organization.
- 2. Regularly reviewing and enhancing our processes to increase efficiency and effectiveness.
- 3. Empowering our employees to contribute to the identification and implementation of improvements.



Supplier Collaboration

- 1. Collaborating with suppliers who share our commitment to quality, reliability, and ethical business practices.
- 2. Establishing strong partnerships with suppliers to ensure the quality and consistency of the products we offer.

Employee Engagement

- 1. Empowering our employees through training and development to foster a culture of quality consciousness.
- 2. Encouraging employees to take ownership of their work, promoting accountability for quality at all levels.

Risk Management

- 1. Identifying and managing risks that could impact the quality of our products and services.
- 2. Implementing proactive measures to prevent issues and enhance overall quality performance.

Communication

This Quality Policy is communicated to all employees within EnergiBridge Trading LLC. It is made available to customers, suppliers, and other interested parties. We are committed to ensuring that all relevant parties are aware of our dedication to quality.

Review and Update

This Quality Policy is reviewed regularly to ensure its ongoing relevance and effectiveness. Updates are made as necessary to align with changes in our business environment and quality objectives.

Date: 24th July 2024



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Syed Zahid Hasan Chief Operating Officer (COO)